PAPER & TISSUE SHOW

LONDON · UNITED KINGDOM

OFFICIAL GUIDE 2026

Exhibitor Manual

11–12 NOVEMBER 2026

Excel London
Halls 16 & 17 · Entrance N8



london.paperoneshow.net

excel LONDON

CO-LOCATED WITH

HYGIENE & NONWOVEN SHOW

PACKAGING & RECYCLE SHOW

WELCOME

Dear Exhibitor,

Thank you for taking part in Paper & Tissue Show London 2026, the first UK edition of our international exhibition series for the paper, tissue, hygiene, nonwoven and packaging industries.

This manual brings together everything you need to plan your participation: key dates, build-up and breakdown times, badge collection, venue access, Wi-Fi, our B2B matchmaking app and the extra services available to you on site.

Please observe all deadlines. If you are unsure about anything or need more information, our team is happy to help at **info@paperoneshow.net**.

The Paper & Tissue Show Team

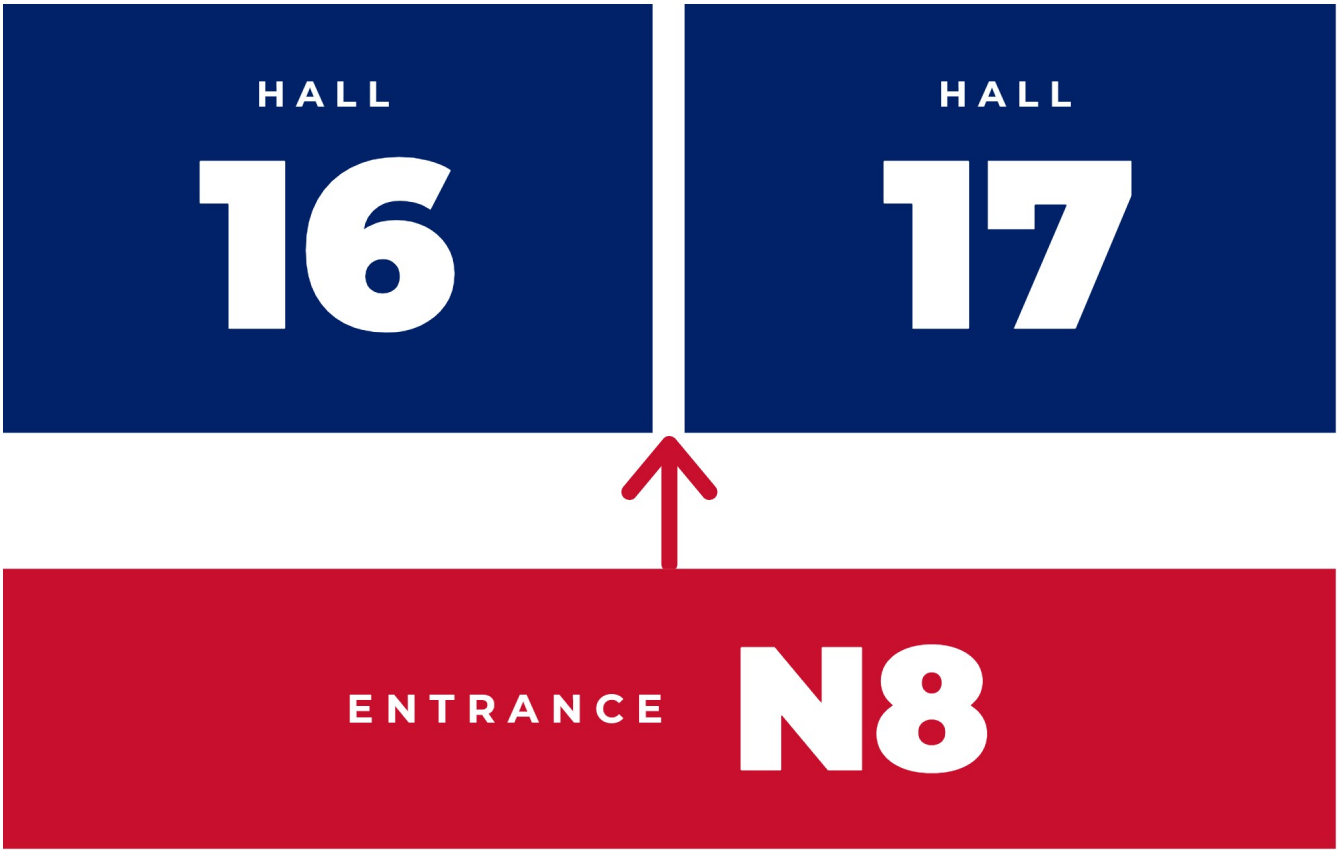
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WHERE TO FIND US

Halls & Entrance

Paper & Tissue Show London 2026 takes place in two halls at Excel London. All exhibitors, contractors and visitors use Entrance N8.



Badge collection

Tuesday 10 November, 13:00–18:00 at Entrance N8.

Exhibitor access

10 Nov 13:00–22:00 · Show days from 09:00.

Follow the signs

Inside the venue, follow the boulevard signs to N8.

KEY DATES

Schedule at a Glance

All times are local London time (GMT). Please plan your travel, deliveries and stand build around these windows.

30 OCT · FRI

Deadline · Supermarket Showcase

Last day to submit the free Supermarket Showcase registration form (see page 15).

9–10 NOVEMBER

Build-up

Stand construction by official contractors: **9 Nov 08:00–22:00** · **10 Nov 06:00–20:00**.

10 NOV · TUE

Exhibitor Arrival & Stand Dressing

Exhibitors may enter the halls from **13:00 to 22:00**.

Badge collection: **13:00–18:00 at Entrance N8**.

11 NOV · WED

Show Day 1

Open to visitors **10:00–17:00**. Exhibitors may enter the halls from 09:00, one hour before opening.

12 NOV · THU

Show Day 2

Open to visitors **10:00–16:00**. Exhibitors may enter the halls from 09:00, one hour before opening.

13 NOV · FRI

Breakdown

Stand dismantling and removal: **08:00–20:00**.

VISITOR OPENING HOURS	Wednesday, 11 November	Thursday, 12 November
	10:00 – 17:00	**10:00 – 16:00**

DON'T MISS THESE

Deadlines & Online Orders

Exhibitor Portal
Fascia name, graphics, furniture and electrical orders
Open the portal →

No account yet? Open the **Exhibitor Portal** and use the **Create account** option to set up your own login.

SHELL SCHEME STANDS

26 OCT — **Fascia nameboard**
Submit via the **Exhibitor Portal**. If no form is received, the name from the exhibitor list is used. Changes on site cost £35 + VAT per board.

26 OCT — **Graphics: standard order deadline**
Orders are charged at the standard price.

30 OCT — **Graphics: artwork submission**
Artwork must be a print-ready PDF. PNG, JPEG and TIFF files will be returned.

30 OCT — **Furniture & electrical: standard orders**
Order by Friday 30 October 2026. Orders after this date carry a 20% additional charge.

6 NOV — **Exhibitor Portal cut-off**
Friday 6 November 2026 at 15:00.

PREMIUM & TURKISH PAVILION STANDS · GH DISPLAY

27 OCT — **Stand requirements, artwork approval & payments**
Tuesday 27 October 2026, 17:00 UK time. Contact **jessmann@ghdisplay.co.uk** or **ghdisplay@ghdisplay.co.uk**.

CONNECT ZONE

23 OCT — **Package artwork**
Submit all artwork included in your package. If artwork is not submitted, your branding wall will be left blank.

ALL EXHIBITORS

23 OCT — **Exhibitor catalogue**
Your entry appears in the online and on-site catalogue buyers use to plan their visits. **Fill in the catalogue form →**

29 OCT — **Industry Awards nominations**
Submit a nomination →

30 OCT — **Supermarket Showcase registration**
Complete the registration form →

GENERAL INFORMATION

Badges & Hall Access

EXHIBITOR BADGE COLLECTION

Tuesday, 10 November
13:00 – 18:00

Entrance N8 · Excel London

Exhibitor Badges

Every member of your stand team needs a personal exhibitor badge. Register your team in advance through the online badge form (link below). Badges are personal, non-transferable and must be worn at all times in the halls.

Contractor Passes

Stand builders and contractors working during build-up and breakdown must hold the correct contractor pass. These passes are not valid during the show days, 11–12 November.

Have your barcode ready

After badge registration you received an email from **noreply@paperoneshow.net**. Check your inbox and keep your barcode ready.

Security checks

Bags may be searched at the entrance. Allow extra time.

No smoking

Smoking and vaping are allowed only outside the venue.

EXHIBITOR ONLINE FORMS

Exhibitor Badge Collection
Register your badges here →

Catalogue Form · Deadline 23 October
Submit your catalogue entry →

HEALTH & SAFETY

Exhibitor & Contractor Access During Build-up

CONTRACTOR BUILD-UP
9 Nov 08:00–22:00
10 Nov 06:00–20:00
Stand construction

EXHIBITOR ACCESS
10 Nov 13:00–22:00
Arrival & stand dressing

BREAKDOWN
13 Nov 08:00–20:00
Dismantling & removal

The halls are an active construction site during build-up and dismantling. Everyone entering the halls in these phases, including exhibitors arriving to set up, must follow the rules below.

Hi-Vis vests: free of charge
Hi-Vis will be available on site for exhibitors arriving during the build phase, at no cost.

No open-toe footwear
Flip-flops, sandals and other open footwear are not permitted during build-up and dismantling.

Footwear by task

TASK	FOOTWEAR
Constructing stands	Safety footwear (steel toe cap) meeting construction site requirements: **required**.
Dressing a stand, office-based or other tasks	Closed, comfortable footwear suitable for the task. Safety footwear is good working practice and **recommended**, but not mandatory.

Each person is responsible for wearing footwear appropriate to the task they are performing. Please share these requirements with everyone in your team before arrival.

WHO TO CALL

Important Contacts

ORGANISER

Al Furat Group

Head Office: Maslak, Eskibüyükdere Cad. No:7, Giz 2000 Plaza No:63, Sarıyer – Istanbul / Türkiye

Dubai Office: Warsan Tower – Office 808, Hessa Street, Barsha Heights, Dubai, UAE

Phone +90 212 916 17 31

WhatsApp +90 530 327 72 76

Email info@paperoneshow.net

Web london.paperoneshow.net

VENUE

Excel London

One Western Gateway, Royal Victoria Dock, London E16 1XL · Sat nav: E16 1FR

+44 (0)20 7069 5000 · info@excel.london

Emergency line: 020 7069 4444

OFFICIAL LOGISTICS

DSV Fairs & Events

Carla Cook · carla.cook@dsv.com · +44 1255 245685

Pınar Eligür · pinar.eligur@dsv.com · +44 (0)1255 245 697

ACCOMMODATION

Event Express UK

Official hotel booking for the show

Book your hotel →

OPERATIONS TEAM

Paper & Tissue Show Operations

+90 212 916 17 31

operations@paperoneshow.net

Stand contractors: see page 09

Paper & Tissue Show Team

Tarık Fakkas	Chairman	**Muhammed Ziad Fakkas**	Vice Chairman
Işıl Bandakçıoğlu	General Manager	**Selen Uzeroğlu Kaya**	Sales Director
Marco Tamburro	Sales Manager	**Doğukan Köse**	Sales Manager
Elif Kül	Deputy Sales Manager	**Türkan Gündoğdu**	Marketing Executive
Sümeyye Hastürk	Deputy Operations Manager	**Zeynep Kurt**	Marketing Specialist

Operations questions (badges, build-up, stand services): **sumeyye.hasturk@paperoneshow.net**

WHO TO CALL

Contractor Directory

SERVICE	COMPANY	CONTACT
Shell scheme stands	GES	paperandtissue@ges.com
Custom design / space only stands	Eurodesign GH Display Motive Exhibitions	lucia@eurods.net · +39 339 468 4866 jessmann@ghdisplay.co.uk · +44 1733 570222 david@motivegraphics.co.uk · +44 7745 622020
Premium stands	GH Display	jessmann@ghdisplay.co.uk · +44 1733 570222
Turkish Pavilion stands	GH Display	jessmann@ghdisplay.co.uk · +44 1733 570222
Connect Zone	Motive Exhibitions	david@motivegraphics.co.uk · edward@motivegraphics.co.uk +44 7745 622020 / +44 7510 972778
Health & Safety (stand plan checks)	Onsite Exhibitions	Alan Hazelhurst alan.hazelhurst@onsiteexhibitions.co.uk
Logistics	DSV	Carla Cook · carla.cook@dsv.com · +44 1255 245685 Pınar Eligür · pinar.eligur@dsv.com · +44 (0)1255 245 697
Visa support	Envoy Global	Nigel Cleur · nigel.cleur@envoyglobal.com +44 (0)7488 238978
Turkish Ministry of Trade subsidies consultancy	Consultancy	yasemin@sadecozum.com · paper@eib.org.tr +90 531 991 55 33

Special design stands: Health & Safety check required

All custom design and space-only stand plans must be submitted to Onsite Exhibitions (Alan Hazelhurst, alan.hazelhurst@onsiteexhibitions.co.uk) for Health & Safety review before build-up.

All organiser teams: +90 212 916 17 31 · **View the full contact list online →**

TRAVEL

Getting to Excel London

YOUR ENTRANCE N8

Halls 16 & 17

The venue is served by an Elizabeth line station, three DLR stations, buses and the cable car. Follow venue signs to Entrance N8.

Elizabeth line

The quickest route. Alight at **Custom House** (west entrance) or **Prince Regent** (east entrance). Heathrow 43 min · Central London 15 min · Canary Wharf 3 min.

DLR

From Canning Town take the DLR towards Beckton and alight at Custom House or Prince Regent. Pay with contactless, Oyster or a Travelcard.

Cable car

A scenic route across the Thames. Exhibitors get **50% off: £3.50 single** on showing a confirmation email or ticket (**cable car info**). Winter hours Mon–Thu 07:00–21:00.

On foot

Excel London is about a 20-minute walk from Canning Town underground station. Free cycle racks are by the west entrance.

By car & parking

Sat nav: E16 1FR

what3words: ///cheer.events.began

Car park access: via Royal Albert Way (A1020) only

Max height: 2 m (2–2.8 m in overheight area)

Pre-booked: £27.50 per calendar day

On the day: £30 per calendar day

Pre-booking is the only way to guarantee a space. Book through the **official Excel London parking page** and check the **car park map**. Parking questions: **ParkingOnline@excel.london**

Plan your journey with the **TfL Journey Planner** or see **Excel London: Getting here**.

FREE TRANSFERS

Shuttle Services

Free shuttles connect central London with Excel London during the show. All times are local London time.

Visitor Shuttles

WEDNESDAY, 11 NOVEMBER	
09:00	Covent Garden → Excel London
12:00	Excel London → Covent Garden
13:30	Covent Garden → Excel London
17:30	Excel London → Covent Garden

THURSDAY, 12 NOVEMBER	
09:00	Covent Garden → Excel London
12:00	Excel London → Covent Garden
13:30	Covent Garden → Excel London

Hawkins Wright Shuttles

WEDNESDAY, 11 NOVEMBER	
12:30	IET, 2 Savoy Place → Excel London
17:30	Excel London → Covent Garden

Pick-up & drop-off points

Covent Garden
Westminster, London WC2E 8RB

IET
2 Savoy Place, London WC2R 0BL

Excel London
1 Western Gateway, London E16 1XL

Latest timetable: **Venue shuttle details online →**

AT THE VENUE

Wi-Fi & On-site Services

Free Wi-Fi: how to connect

1
Select the network **Excel VISITOR ONLY Free Wi-Fi**

2
Complete the short sign-in form that opens

3
Accept the terms and conditions, and you are online

Free Wi-Fi suits browsing, email, messaging and the event app. It should **not** be relied on for product demonstrations, payment terminals, streaming or large file transfers. For a dependable connection, order Exhibitor Wi-Fi or a hardwired line from the **Excel London Venue Services Centre**.

Venue Facilities

Food & drink
40+ cafés, bars and restaurants on site; Market Express by Entrance N10.

Cloakrooms
Level 0 between N4 & S4 and at the east end. No overnight storage or electronics.

Phone charging
Power bank rental at N4, N7 and S9: £2 first hour, £4 maximum per day.

Water refill
Refill stations by the East and West entrances and by halls S4 and S7.

First aid
Level 0 on the boulevard, down the stairs by N4/S4. Emergency: 020 7069 4444.

Cash & currency
ATM between N4 and N5; Travelex ATM by S11; Bureau de Change on level 0.

Prayer room
Multi-faith room through the grey door next to the S9 entrance.

Business services
Stationery, photocopying and printing at the shop on level 0 near N4/S4.

Security & insurance
Security staff work throughout the event, but this does not guarantee the safety of goods on your stand. Please arrange your own insurance and never leave valuables unattended.

OFFICIAL EVENT APP

B2B Matchmaking App

Set up your company profile before the show so buyers can find you, request meetings and message your team. Search for **"Paper & Tissue Show London"** in the App Store or Google Play.



Buyers
Browse visiting buyers and their sourcing interests

Meetings
Request, accept and schedule B2B meetings

Messages
Chat with contacts before, during and after the show

Exhibitors
Keep your company profile and products up to date

Boost your visibility to buyers

Buyers browse exhibitors in the app, so complete your company profile to be found and receive meeting requests. Your setup guidelines were sent from **support@jublia.co**. Please check your mailbox.

DOWNLOAD ON THE **App Store**

GET IT ON **Google Play**

Tip: connect to the free venue Wi-Fi to use the app on site

EXHIBITOR SERVICES

Lead Scanning Service



Book your lead scanner Book now →

FREE FOR EXHIBITORS

Supermarket Showcase

Showcase your finished products in a real retail setting.

A dedicated Supermarket Showcase recreates a real retail environment, giving your products maximum visibility and letting buyers see, touch and experience them as they would on the shelf.

- **Free** participation
- Display your **finished products**
- Reach **more visitors**

REGISTRATION DEADLINE

30 October 2026

Complete the Supermarket Showcase registration form →

Good to know

Products for the showcase should be retail-ready finished goods.



RECOGNISING EXCELLENCE

Industry Awards 2026

The Paper & Tissue Show London Awards recognise individuals, organisations, companies and teams that have made outstanding contributions to the industry through innovation, sustainability, quality, operational excellence and industry development. Nominations are free.

NOMINATION DEADLINE	SHORTLIST	AWARD CEREMONY
29 Oct 2026	**3 Nov 2026**	**11–12 Nov**
Last day to submit nominations.	Shortlist published on the show website.	Held during the show at Excel London.

Award Categories

1. Tissue Capacity Expansion Excellence Award
2. Community Value & Social Impact Award
3. Outstanding CEO Leadership Award
4. Sustainability & Environmental Innovation Award
5. New Invention & Innovation Award
6. Customer Service Excellence Award
7. Women in Leadership – Excellence Awards (Top 3 Winners)

Shortlisted companies
At least one representative must attend the ceremony to receive the award, and each shortlisted company chooses one of the two show days. Nominations are reviewed by an independent panel of judges.

Submit a nomination → **Read the awards guidelines →**

STAND INFORMATION

Shell Scheme Stands

Shell scheme stands are built by GES (**paperandtissue@ges.com**). Fascia names, graphics, furniture and electrical extras are ordered through the **Exhibitor Portal**.

Stand packages

9–23 m² (9 m² minimum)

- GES AMP stand package
- 500W single socket & 2 spotlights
- Rewind carpet
- Waste bin
- Olympus package (2 chairs & 1 table)

24–35 m²

- GES AMP stand package
- 500W twin socket & 2 spotlights
- 2 additional spotlights
- Rewind carpet
- Waste bin
- 2 Olympus packages (4 chairs & 2 tables)

Fascia nameboard

Your fascia board shows your stand number and company name. Submit your fascia name via the **Exhibitor Portal** by 26 October; if no form is received, the name from the exhibitor list is used. Changes on site cost £35 + VAT per board.



Sample only · 1200 × 250 mm

Ordering deadlines

26 OCT	30 OCT	6 NOV
Fascia name & graphics standard order	Graphics artwork, furniture & electrical orders (+20% after)	Exhibitor Portal cut-off, 15:00

STAND INFORMATION

Stand Regulations

SHELL SCHEME

Package contents, the fascia nameboard and ordering deadlines are on page 17.

Built by GES: paperandtissue@ges.com

SPACE ONLY

All special design stands must submit scaled drawings (plan, elevations, dimensions, materials) for a Health & Safety check to Onsite Exhibitions: **Alan Hazelhurst**, alan.hazelhurst@onsiteexhibitions.co.uk

Maximum build height: [HEIGHT] m. Order rigging and hanging signs through the **Excel London rigging request form**.

01 Building rules

Do not paint, drill or stick anything onto the organiser's stand panels. Nails, screws, ropes and adhesives must not be fixed to the hall structure. Stands and exhibits must never extend into aisles or gangways.

02 Fire safety

All materials used on stands must be flame-retardant and meet UK fire safety standards. Keep fire exits, extinguishers and hose reels visible and unobstructed.

03 Electricity

UK supply is 230V, 50Hz with UK three-pin (Type G) sockets; bring adaptors. All electrical connections must be ordered in advance via the **Exhibitor Portal** by Friday 30 October 2026. Orders after this date carry a 20% additional charge.

04 Working exhibits & audio-visual

The organiser sets acceptable sound levels and may limit demonstrations if neighbours complain. Screens must face into your stand so visitors do not block the aisles.

05 Stand fascia

Shell scheme stands show your company name and stand number in English. Space-only stands should display both clearly in English too.

06 Cleaning & waste

The venue cleans the aisles. Exhibitors look after the inside of their stand and must remove all packaging and build-up waste. Additional cleaning can be ordered from the **Excel London webshop**.

07 Relocation

The organiser reserves the right to relocate a stand position, without liability, should it be deemed necessary.

PLANNING YOUR TRIP

Logistics & Accommodation

OFFICIAL LOGISTICS

DSV Fairs & Events

Carla Cook
carla.cook@dsv.com
+44 1255 245685

Pınar Eligür
pinar.eligur@dsv.com
+44 (0)1255 245 697

DSV is based on site at Excel London and handles freight, customs clearance, on-site lifting and storage of empty packaging for the show. Please send all logistics questions directly to DSV.

Customs

Goods arriving from outside the UK, including from the EU, need customs documentation. Ask DSV about temporary import and ATA Carnet options early.

Prohibited items

Check with DSV before shipping anything hazardous, flammable or restricted. Such items may be refused at the venue.

OFFICIAL HOTELS

Event Express UK

Book hotel rooms at show rates through our official accommodation partner. Hotels next to the venue include Aloft London Excel and DoubleTree by Hilton London Excel.

Book your hotel here →

Visas & travel documents

Check whether your team needs a UK visa or an Electronic Travel Authorisation (ETA) at **gov.uk**, and apply early. For visa support, contact Envoy Global: Nigel Cleur, nigel.cleur@envoyglobal.com, +44 (0)7488 238978.

DELIVERIES & LOADING BAYS

Vehicle Booking: Voyage Control

Every vehicle that needs the Excel London loading bays, during build-up, breakdown or the show days, must be pre-booked on Excel London's Vehicle Management System, powered by Voyage Control. **No vehicle is allowed into the loading bays without a booking confirmation.**

Contractors

PTSCON26

Stand builders and contractors

Space Only / Special Decoration

PTSSPC26

Exhibitors with space-only or custom stands

Official Logistics & Courier

PTSLOG26

Official logistics partner and couriers

How to book

1. Sign up on the **Excel London Voyage Control** booking page (or the Voyage Control app).
2. Enter the access code for your category from the table above.
3. Choose your date and time slot and add the vehicle registration number.
4. Show the confirmation, printed or on your phone, at the traffic marshalling area.

Unloading time allowed

Small vehicles: 30 min

Transit vans to 12t: 1 hour

17t, 25t & articulated: 1 hour 30 min

Do not stay in the loading bay beyond your booked slot.

Venue delivery address

Contact name · Company · Paper & Tissue Show London 2026 · Hall 16/17 · Excel London, One Western Gateway, London E16 1FR

Getting to the loading bays

Excel London is accessed only via Royal Albert Way. The venue is inside London's ULEZ: check whether your vehicle is charged before travelling.

BOOK YOUR VEHICLE SLOT — Open Voyage Control →

Help: **Voyage Control user guide** · **Booking FAQs** · **VoyageControl@excel.london**

AFTER HOURS

Explore London

Make the most of your time in London. With the Elizabeth line, central London is around 15 minutes from Excel London.

NEAR THE VENUE

Royal Docks & Cable Car

Cross the Thames by cable car from right outside Excel London for views over Canary Wharf and the river.

Greenwich

Visit the Cutty Sark, the Royal Observatory and the Prime Meridian, and stroll through Greenwich Park.

Canary Wharf

Restaurants, bars and shopping just three minutes away on the Elizabeth line.

CENTRAL LONDON

Tower of London & Tower Bridge

Home of the Crown Jewels, next to London's most famous bridge.

Westminster & the London Eye

Big Ben, the Houses of Parliament and the South Bank, with panoramic views from the Eye.

British Museum

World history and culture under one roof, with free general admission.

Covent Garden & Borough Market

Theatres, street performers and some of the city's best food stalls.

Travel tip

Use a contactless bank card or phone on the Tube, DLR, Elizabeth line and buses: fares are capped daily at the same price as Oyster.

PAPER & TISSUE SHOW

We look forward to welcoming you to Excel London

11–12 NOVEMBER 2026

Halls 16 & 17 · Entrance N8

The Paper & Tissue Show Team

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